

Compliments January 2019

- Paddock Close, Godshill – Customer called to thank the crews for sorting the new bench.
- Pan Lane, Newport – Customer would like to thank the team that cleared all the fly tipping from Pan Lane. Speedy Service and fantastic job by the team.
- Great Preston Road, Ryde – Customer wrote “I would also like to say how polite and courteous your technician was, it was a real delight to have met/dealt with him “
- Daniel Street, Ryde – Customer called to thank us for cleaning Daniel Street so quickly and efficiently. Customer also said we did a great job and the operative was brilliant.
- Daish Lane, St Helens – Customer wrote “Thank you for your work in sorting out our hole problem in Daish Lane, St Helens. You were prompt, professional and efficient. I would also like to commend your team who carried out the repair during the evening.”
- Highfield Road, Cowes – Customer wrote “I just wanted to say thank you to island roads for the excellent job they have done of the pavements in Highfield Road, Cowes. They have been polite, clean and tidy and the pavements are looking very good.”
- Isle of Wight – Customer wrote “I would like the compliment Island Roads on the outstanding work they have done over the past couple of years making the roads safer for cyclists and motorbikes and therefore Cars as there are so many fewer Potholes Cyclist have to avoid swerving around Holes and ruts and drain covers. This has been Mentioned many times, by visiting Cyclist to the Island, who come over usually at the weekends, how good the country roads are and so much better than the Mainland. Keep up the good work.”
- Upper Lane, Brighstone – Customer wrote “Just a quick note to say thank you for the new grilles put in Upper Lane to prevent flooding. I happened to be up there for another reason and noticed that the job had been done, so thank you very much for a quick response and a satisfactory job done. “
- Isle of Wight – Customer called to say a big thank you to the gritting crews for getting and keeping the Island’s roads passable and also to the background staff taking calls.

PERSONAL COMPLIMENTS

- Ashlake Copse Road, Fishbourne – Customer wrote “Since my first contact with Marc (Taylor) on 7th December, I have found him to be extremely helpful, professional, informative also he is a man of his word providing what he promised.”
- Isle of Wight – “Firstly, please thank Kevin's team for the proposed design. It is beyond our expectations and exactly as formulated on our walk around the town. The clarity of the design and also rationale to update the road system and adapt for new public safety and accessibility highways planning, is superb. Basically, it left us with smiles on our faces and a renewed vision for our High Street, local traders and residential community. Anyway, fabulous job and thank you.”
The compliment refers to Kevin Burton and the Design Team.”

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- Baldock Orchard Lodge - Customer wrote to say thank you to Matt Shaw for all his help in locating the cause of the water supply interruption.
- Bonchurch Village Road, Ventnor - Customer called to like to thank Andrew Tunicliffe for his efficiency. He said Andrew and his men have done a splendid job and he is really pleased with the work carried out.
- Carpenters Road, Brading – Customer wrote to thank Scott Burborough and his team for their help with a distressed lady at Carpenters Road, Bembridge.