

Dear all,

Firstly, we would like to thank you for the co-operation and understanding you have shown in the run-up to this important project.

Please be assured we do realise that schemes of this nature and scale inevitably have an effect on residents and road users, but we do endeavour to take all practical steps to minimise inconvenience.

While we are committed to working with the local community, it must be remembered that the safety of road users and indeed our staff on site must be the primary consideration. It is also true that having effective traffic management and restricted access during work does help us to deliver the scheme as quickly as possible.

You will be aware that we have taken several steps to reduce impact on the community. These include:

- Undertaking the work in six separate phases
- Timing the project for outside the high summer season (but before the worst of the winter weather can be expected)
- Working 24 hours a day

We have now also reviewed the phasing, following on from your feedback, and have made the following changes which should help to alleviate some of the potential disruption for you (please see the amended phasing plan attached). Other phases remain the same.

Phase	Was	Now
2	Dinosaur Farm to Shooting Range	Dinosaur Farm to Coastguard Cottages
3	Shooting Range to Southdown	Coastguard Cottages to Hill Crest Farm
4	Southdown to Church Place	Hill Crest Farm to Church Place

While it may appear there are lulls in working at weekends, this is most likely because we will be using materials to reconstruct the highway that need time to set or we are doing ancillary works such as reinstating verges.

We would therefore ask you to respect traffic management restrictions that are in place. We will work with you throughout the project to give you as much

access as we are able to, but please be aware there will be times – during work in your specific phase – when it may be unsafe to travel through a work site and therefore access will need to be restricted. We will give you as much advance warning of this as we possibly can to enable you to plan accordingly.

At all other times though, the Military Road will be closed as a through route, it will be open for access only outside of the works phase for residents and businesses.

We have visited local businesses affected by the work to discuss their specific needs and have also spoken to residents who came to our Mobile Visitor Centre on Tuesday.

There are some specific concerns that we will address in individual communications, but below are some general responses to other points raised so far.

Postal and other Deliveries

We routinely alert the Royal Mail to forthcoming work. It is usual procedure for them to park as close to properties as possible and then to walk to the addressee's properties to deliver mail. We will, of course, offer them all assistance, as far as safety concerns allow, on site during the scheme. The same goes for other deliveries. While we will offer this assistance, you may wish to inform those making expected deliveries of the situation and discuss whether other arrangements are required.

Emergency Access

We will ensure blue light responders are able to reach their destination at all times. We are in separate communication with them to this end.

Diversions

The main diversion for the Military Road for all heavy traffic will be via Chale, Chillerton, Gatcombe, Carisbrooke, Bowcombe, Shorwell, Limerstone, and Brighstone. This diversion will be signed in accordance with highway traffic management requirements. Obviously as locals you will be aware that there are other routes locally that you can use or suggest that your staff or visitors coming by car could use. We will not be advertising these routes to prevent any confusion and incur the risk of heavier vehicles using these routes and getting stuck or causing issues for local residents.

Road Condition during Work

There may be sections during the project that are open for access but are in an unfinished state. These roads should be passible and warning signs will be erected but we would ask you to drive according to the conditions if travelling on unfinished roads and look out for hazards such as raised ironworks.

Businesses

We understand that access is a concern for businesses and we will work with you throughout the scheme to provide as much access as we can safely do so. We are in touch with specific businesses to discuss their needs and we will remain in contact. If you have a concern that has not yet been raised, then please do contact the hub on 01983 822440. This is open 24-hours a day. Alternatively, you can email info@islandroads.com

We will also ensure that signs before the closures state that businesses are open as usual and we will mention this on our Twitter feed and any media releases to do what we can to make it clear that you remain open for business during the works.

General Enquiries

As per above, please use these contact points if you have any issues you wish to discuss.

Updates

Scheme updates will be published on a webpage we have set up on the Military Road Scheme which you can view [here](#) This site includes the phasing plan and work schedule.

We will also update you via this email group.

The Work Schedule

While we will make every effort to keep to the published programme, the schedule is, for various reasons, subject to change (for example, due to the weather, wind speed etc). We will provide updates on any changes as per above.

Lastly for now, we would like to once again thank you for your understanding and we will continue to keep you informed. You will all be aware this is a section of road in need of an upgrade and we hope to deliver this with the minimal possible inconvenience to you all.